



## PROGRAM EVALUATION FORM

Dear Participants/Parents,

The Monroeville Recreation and Parks Department values it 's participants input on how to improve and better meet the needs of the community in which we serve. We would appreciate your input. The recreational staff wants to ensure that you and/or your child have a positive experience! In order to help us best plan for next season and make positive changes, we would appreciate you taking a few moments to fill out our survey.

### **General Program Information:**

Program:

Session/Dates:

Instructor:

### **Communication and Staff:**

1. How well have we kept you informed regarding activities and our schedule?

Excellent      Good      Fair      Poor

2. Do you feel as though our staff is approachable, and that you are able to communicate concerns and ideas?

Always      Usually      Sometimes      Never

3. Do we meet your needs and/or concerns in a timely manner?

Always      Usually      Sometimes      Never

4. Do you feel that you and/or your child received the individual attention needed?

Always      Usually      Sometimes      Never

5. Is the staff friendly and respectful to both you and/or your child?

Always      Usually      Sometimes      Never

6. Did the instructor display a concern for the safety of you and/or your child?

Always      Usually      Sometimes      Never

7. Did you feel the instructor was well prepared for the classes?

Always      Usually      Sometimes      Never

**Program Objectives:**

1. Do you feel the program was beneficial for you and/or your child?

If not, explain \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Were you satisfied with the program's objectives? \_\_\_\_\_

\_\_\_\_\_

3. Were the classes challenging enough for you and/or your child?

\_\_\_\_\_

\_\_\_\_\_

**Overall:**

1. How do you think we can improve the program in the following areas?

- a. Organization/Administration
- b. Course Objectives
- c. Staff
- d. Facility/Location

2. What activities and ideas would you like to see more of in the future?

3. Please tell us what you enjoyed the most/least about our program:

Please return the Evaluation to:  
Monroeville Recreation and Parks Department  
2700 Monroeville Blvd.  
Monroeville, PA 15146

**Thank you for completing the Survey.  
We look forward to seeing you again next session.  
Happy Holidays!**